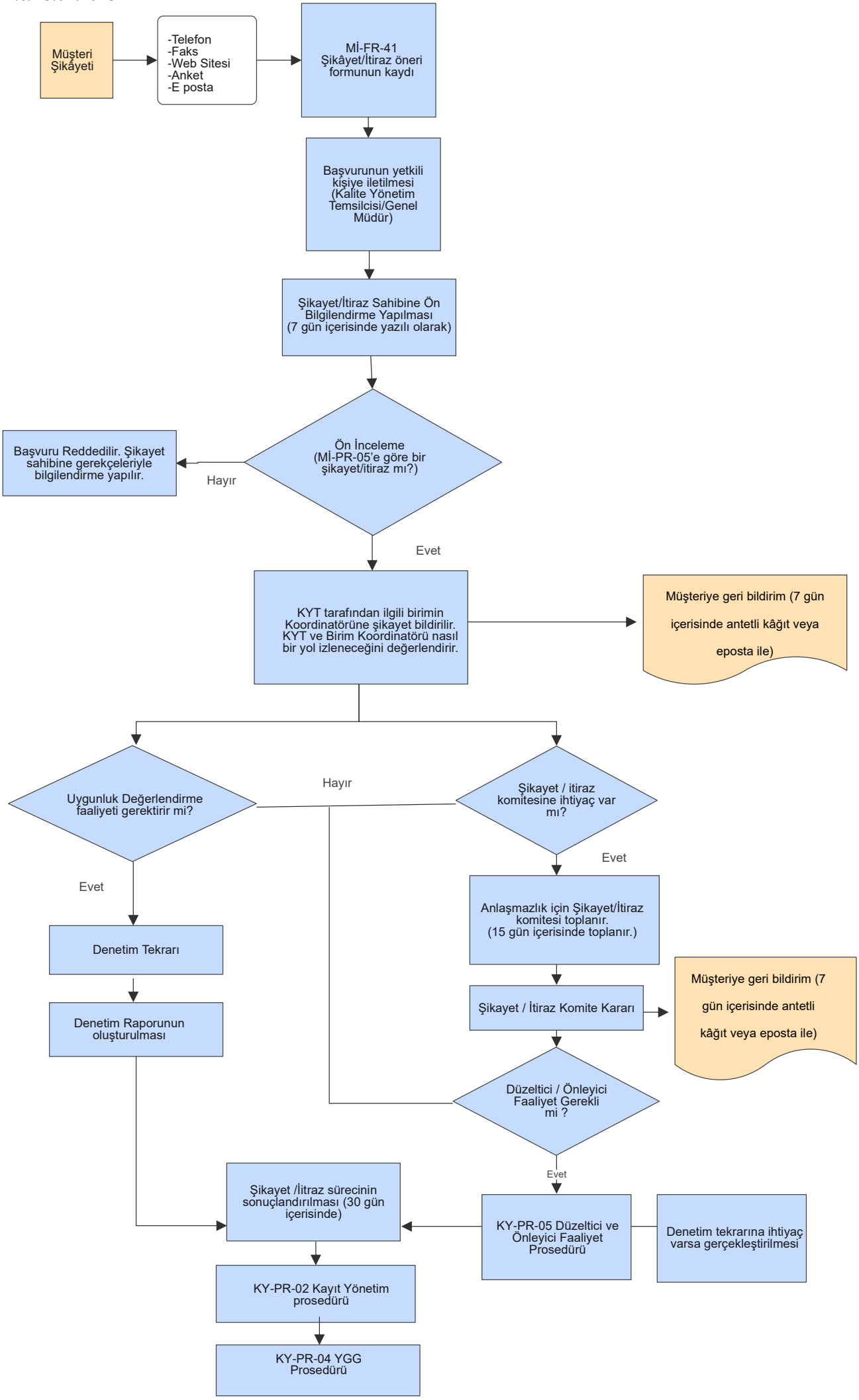Mİ-PR-05 EK-1 İTİRAZ VE ŞİKAYET AKIŞ ŞEMASI
R.0/18.04.2025